

Cessation of Technical Connection Ltd - FAQs

Will Technical Connection Ltd be cancelling my debit card, direct debit or standing order for the provision of Techlink or Techline.

No, any recurring Debit Card payments, Standing Orders or Direct Debits on your account are yours to control, and you will need to cancel this. You can either get in touch with your bank or building society and tell them which one you want to stop, or you can cancel online or via your banking app.

I subscribe to Techlink. If I want to cancel my subscription before 7th March 2027, can I?

Yes, if you wish to cancel your subscription to Techlink before the Termination Date, please inform us by email at web.enquiries@technicalconnection.co.uk. You will still need to give the notice period stated in your contract.

Will you be keeping any of my information after the cessation of the business?

The SJP Group is subject to a number of legal and regulatory requirements and your personal information will be retained by us where there is a legal, regulatory or business justification to retain such information.

The SJP group is committed to protecting the privacy of all individuals it interacts with and further detail about how your personal information is processed can be found via the [SJP Privacy Notice](#).

What will happen to the Techlink website?

Up until 6th March 2027, the Techlink website will continue to function as normal. New content will be posted on a daily basis, knowledge content will be updated, and ASK questions will continue to be answered. On 7th March 2027 the Techlink website will no longer be accessible to users.

I subscribe to Techlink. What happens to any CPD I have accumulated this year?

We would recommend you copy your CPD records from Techlink before 6th March 2027, using the same method you usually use to extract your CPD. From 7th March 2027 you will no longer be able to access the website to extract this information. If you require access to these records after 7th March 2027 you will need to contact web.enquiries@technicalconnection.co.uk to request assistance.

I subscribe to ASK. What happens if I still have unused ASK units on the 7th March 2027?

If you have unused ASK units on the 7th March 2027 we will automatically refund the value of any unused ASK units back to your bank or building society account.

I subscribe to ASK. How will I access my historical ASK questions and answers from 7th March 2027?

The Techlink site will not be available from 7th March 2027. We would recommend that you access Techlink before that date and copy to your personal computer any questions and answers you wish to retain.

If you have any other questions relating to the cessation of the business that are not covered in this FAQ, please submit your question to: web.enquiries@technicalconnection.co.uk